

## Exit Voice And Loyalty Responses To Decline In Firms Organizations And States

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### Exit Voice And Loyalty Responses

As exit often undercuts voice while being unable to counteract decline, loyalty is seen in the function of retarding exit and of permitting voice to play its proper role. The interplay of the three concepts turns out to illuminate a wide range of economic, social, and political phenomena.

### Exit, Voice, and Loyalty: Responses to Decline in Firms ...

Published in 1970, the book argues how exit and voice can be used by consumers of a product or service to let producers know their satisfaction (or dissatisfaction) with that good. This chapter first examines the influence of Exit, Voice and Loyalty in various fields before turning to some criticisms and extensions of Hirschman's framework.

### Albert O. Hirschman, Exit, Voice and Loyalty: Responses to ...

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### Exit, Voice, and Loyalty — Albert O. Hirschman | Harvard ...

Exit, Voice, and Loyalty is a treatise written by Albert O. Hirschman. The work hinges on a conceptual ultimatum that confronts consumers in the face of deteriorating quality of goods: either exit or voice. The book has been described as influential. The framework presented in the book has been applied to topics such as protest movements, migration, political parties, and interest groups, as well as to personal relationships.

### Exit, Voice, and Loyalty - Wikipedia

ness. Whereas voice and loyalty are constructive responses that are generally intended to maintain and/or revive the relationship, exit and neglect tend to be relatively destructive. The second dimension is activity/passivity. Exit and voice are active behaviors (i.e., the individual is doing something about the re-relationship), whereas loyalty and neglect are

### Exit, Voice, Loyalty, and Neglect: Responses to ...

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## **Exit, Voice, and Loyalty: Responses to Decline in Firms ...**

This study focuses on workers' responses to job dissatisfaction. It is suggested that four theoretical categories—exit, voice, loyalty, and neglect—characterize a diverse group of more specific behaviors (e.g., turnover, absenteeism, lateness, talking to supervisor, requesting a transfer).

## **Exit, Voice, Loyalty, and Neglect as Responses to Job ...**

The Exit, Voice, Loyalty Model or Exit, Voice, Loyalty, Neglect is used in the fields of comparative politics and organizational behavior. It is an extensive form game used to model interactions typically involving negative changes to one player's environment by another player. These concepts first appeared in Albert Hirschman's more broadly focused 1970 book, *Exit, Voice, and Loyalty: Responses to Decline in Firms, Organizations, and States*. A common use in political science is between citizens

## **Exit, Voice, and Loyalty Model - Wikipedia**

One work that has deeply influenced how we think about voice is Albert O. Hirschman's *Exit, Voice, and Loyalty: Responses to Decline in Firms, Organizations, and States*. Now enjoying its 50th anniversary, it is a classic in the history of human sciences.

## **"Exit, Voice, and Loyalty" @50 | Later On**

The terminology comes from Albert O. Hirschman's 1970 classic *Exit, Voice, and Loyalty: Responses to Decline in Firms, Organizations, and States*. As Hirschman's death on Tuesday made clear, the...

## **Exit, Voice, and Albert O. Hirschman**

*Exit, Voice, and Loyalty: Response to Decline in Firms, Organizations, and States*. By Albert O. Hirschman, (Cambridge: Harvard University Press, 1970. Pp. 162. \$6.95 ...

## **Exit, Voice, and Loyalty: Response to Decline in Firms ...**

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## **Listen Closely: "Exit, Voice, and Loyalty" @50 | Public Books**

The Exit, Voice and Loyalty Model aka EVL is another application of the Nash equilibrium in game theory. The ELV model is used in the fields of comparative politics and organizational behavior. It...

## **The Exit, Voice, And Loyalty Model | Seeking Alpha**

Professor Hirschman develops a theory of loyalty as a key factor in the interaction between voice and exit: loyalty is shown to postpone exit and to make voice more effective through the possibility of exit.

## **Exit, Voice, and Loyalty — Albert O. Hirschman | Harvard ...**

*Exit, Voice and Loyalty: Responses to Decline in Firms, Organizations and States* by Hirschman New Edition (1990)

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The efficiency of the competitive mechanism, with its total reliance on exit, is questioned for certain important situations. As exit often undercuts voice while being unable to counteract decline, loyalty is seen in the function of retarding exit and of permitting voice to play its proper role.

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**Exit, Voice, and Loyalty: Responses to Decline in Firms ...**

Professor Hirschman develops a theory of loyalty as a key factor in the interaction between voice and exit: loyalty is shown to postpone exit and to make voice more effective through the possibility of exit." —The Economic Journal "This is an imaginative little book.

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